

# **Wheelchair Maintenance**

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Maintaining your wheelchair is important to expanding its lifespan and injury prevention. This page provides an overview on how you can keep your wheelchair in good shape.

# Key points

- Maintaining your wheelchair on a regular basis can help save money on repairs, extend the life of your wheelchair, and prevent injuries.
- Maintenance involves two aspects: checking to make sure your wheelchair is in good shape (inspections) and minor tune ups.
- Maintaining your wheelchair is beneficial, but does not replace an annual wheelchair inspection by your wheelchair provider.

# Why is wheelchair maintenance important?

Regularly maintaining your wheelchair can help you save money from repairs, extend the life of your wheelchair, and prevent injuries. Some weak evidence research has found that individuals who did not

For a review of what we mean by "strong", "moderate", and "weak" evidence, refer to the SCIRE Community Evidence Ratings.

regularly maintain their wheelchairs are over 10 times more likely to have a wheelchair-related accident. Knowing what to do when your wheelchair malfunctions may provide you with more independence and reassurance when travelling. Although more complicated and technical maintenance should be left to a wheelchair maintenance expert, there are many things you can do at home yourself.

### Maintenance scheduling

The numerous maintenance tasks listed in this article may seem overwhelming. This article goes over many aspects of your wheelchair to inspect and covers multiple maintenance tasks to be completed. Completing all of these tasks in one go may require a lot of time and energy. If this is not feasible for you, try breaking up the monthly maintenance items into different weeks. For example:

- Week 1: Check tires—inspect tires/casters, check wheel lock.
- Week 2: Frame maintenance inspect frame, check nuts and bolts, wipe down frame.
- Week 3: Wheel Maintenance clean axles, lubricate if needed, inspect wheel bearing, check spokes.
- Week 4: Supports check back rest, foot support, clean upholstery.

# What equipment do I need to maintain my wheelchair?

Many of the tools required to maintain your wheelchair can be found in common toolkits. Some common tools you will need include:

Tool	Image	Purpose
Wrench		To turn nuts and bolts or to prevent them from turning when loosening or tightening.
Lubricant (e.g., graphite, PTFE/Teflon)	WD-40  WE COUNT SEEM!  WHO	Lubricates moving parts and prevents them from corroding.
Screwdrivers (with various heads)	Slotted Robertson Phillips Pozidrive Torx	Used to undo or tighten screws on a wheelchair.
Hex keys (Allen keys)	8	Used to turn sockets with a hexagonal head. You will either need metric or imperial hex keys, depending on your wheelchair.
Tire pumps		Standing tire pumps are recommended as they are needed to pump tires up to over 50 psi.
Tire levers	10	Used to lift the tire off and to access the inner tube of a tire.



# What maintenance and checks should be done for a manual wheelchair?

Several parts of a manual wheelchair may require maintenance. We discuss these maintenance checks below. If you find anything wrong with your wheelchair, contact your wheelchair service provider.

# Weekly maintenance

#### Tire inflation

To maximize pushing efficiency, it is important that your tires are always properly inflated. Weak research evidence suggests that



tires deflated by more than 50% result in using more energy when pushing. However, it must also be noted that softer tires perform better on soft surfaces, such as grass or gravel. For general daily use, tires should always be inflated to the recommended values indicated on the side of the tire.

There are two ways to check tire pressure:

- 1. For a more accurate reading, use a standing bicycle tire pump with a gauge.
- 2. If you do not have a pump with a gauge, press down firmly on your tire with your thumb. If it presses in at all, it requires inflation.



The amount of air required for your specific tire is indicated on the side of your tire. To inflate your tire, a standing pump, a gas station pump, or a hand pump may be used. Note that most hand pumps are not able

to inflate tires over 50 psi; a high-pressure hand pump is required for tires. In addition, gas station pumps are only able to pump up Schraeder valves as Presta valves require an adaptor.

#### Types of valves





Presta

Schraeder

#### Cushion

Your cushion is essential to maintaining a good seated posture and for skin health. To ensure that your cushion is in its best shape, inspect the cushion and cover on a weekly basis. When inspecting the cushion cover, look for any holes, signs of wear, or flaking on the underside of the cushion, and make sure the zipper is working properly.





Maintaining your cushion depends on what kind of cushion you have:

- For gel cushions: knead the gel from outside to inside. Ensure that the gel is redistributed, and that gel is present under areas of high pressure (e.g., in the area of your sit bones). In addition, ensure no leaks in your cushion.
- For foam cushions: check that the foam is not breaking down or crumbling anywhere.
- For air cushions: ensure that your cushion is properly inflated. Check for leaks. If you think your cushion may have a leak, submerge it underwater and check for bubbles.







Open the cover and inspect cushion



Hole on cushion cover



Cover foam liner flaking 14

# Monthly maintenance

#### Cushion and cushion cover

Keeping your cushion clean is important, as dirt on the cushion may lead to skin breakdown, and may leave a smell on your cushion. Once a month, wipe down the cushion with a clean damp cloth and soap. Wash the cushion cover in a washing machine, and follow the instructions in the cushion guide. Be sure to hang dry, as placing the cushion cover in the dryer may result in shrinkage, making the cover too small for your cushion.

#### Tires

The tires are a key component of the wheelchair subjected to daily wear. Inspect your tires once a month to make sure they are in good shape. Look for any signs of wear, cracks, bulges, looseness, damage, or flat spots.



Intact (green) and worn out (red) tread on a wheelchair tire. 15

### Wheel bearing

The wheel bearings are located within the hub of the rear tire and help to allow the wheel to turn freely and smoothly. Bearings normally wear out over time with use. You will know it is time to replace a bearing if you start hearing a knocking, or more infrequently, a squeaking sound as you wheel. If you suspect that you need your wheel bearing replaced, contact your local wheelchair service provider.

The wheel bearing should be tightened to a happy medium: a wheel bearing that is too loose may result in side to side movement of a wheel, while a wheel bearing that is too tight may result in additional resistance, resulting in an increased amount of energy spent while using your wheelchair. To check that the wheel bearings are not too tight or too loose, lift one side of the





wheelchair up and spin the wheel. The tire should spin easily and should not slow and stop quickly after being spun. After the wheel stops spinning, it should spin backwards a little and should not wiggle side to side too much.



#### Large wheel axle

Rear wheels may be fixed (i.e., not removable) or quick release (i.e., removable). To ensure that the wheels are in place and are not loose, wiggle the wheel in all directions. If you have a fixed axle, there should be no play in the wheel. If you have a quick-release axle, some play is acceptable.

If you have a quick-release axle, test the release mechanism and ensure that the wheel securely locks back in place. A wheel that does not latch back in securely may result in an accident, and should be addressed as soon as possible.

#### Wheel alignment - wheelchair tracking

When looking at your wheelchair from above, the two rear wheels should be parallel to each other. Having wheels that are misaligned may result in greater energy expenditure and veering of the wheelchair when pushing. Needing to constantly correct for a veer when pushing may result in reduced control over the direction that a wheelchair is moving in, a strain in one arm and/or an increase use in energy.

To check whether your tires are aligned, roll through a puddle of water and allow the wheelchair to coast. The wheelchair should maintain its direction, and the tracks of the chair should be straight.

#### **Spokes**

Spokes are attached from the wheel rim (outer part of the wheel) to the hub (center part of the wheel), and help to distribute the forces of wheeling, such as the weight of the user, wheeling over surfaces, and braking. The spokes on a wheel act to prevent the tire from collapsing and adds stiffness to a wheel by acting as an anchor for the hub of the wheel.



When inspecting your spokes, you want to check that none of the spokes are bent and that there is enough tension in the spokes. Having

enough tension in each of the spokes is particularly important, as having one loose spoke will lead to others becoming loose. Signs of loose spokes include a faint metallic snapping sound as you move. To check tension in the spokes, you have two options:

- 1. Squeeze the spokes in pairs around the entire wheel. If a spoke gives when being squeezed gently, it may be loose.
- 2. The ping test: spin the wheel and hold a pencil against each spoke. You should hear a normal pinging sound. Any spoke that sounds off indicates a loose spoke.

#### Wheel locks

Wheel locks are used to keep your wheelchair in place when you do not desire to move. Wheel locks are particularly useful when transferring, lifting or pushing things, or when you want to sit still. Check your wheel locks once a month to make sure they are still effective. Wiggle the lock to ensure it is secured tightly to the frame. Apply the lock and ensure the tires are not moving.



#### Casters

Casters are the small wheels found on the front of the wheelchair that help to stabilize the wheelchair. Begin by inspecting your casters for wear, cracks, looseness, tears, and bulges. Secondly, to ensure that the casters are effectively stabilizing the wheelchair,



An example of a floating caster. Note the space between the bottom of the wheel and the ground. 18

check that both caster wheels are in contact with the floor and that the caster stem is aligned vertically. As the casters are required for maneuvering, it is important to ensure that they are able to turn freely around the axle. Check the casters for fluttering, or a shimmy/rapid



Caster stem that is not aligned with the caster wheel.<sup>19</sup>

vibration of the casters when moving.

Clean the caster wheel. Remove any dirt, lint, or hair that may have been collected in the caster axle using scissors, pliers, or tweezers. Further clean the caster using a clean damp cloth or with a toothbrush.

#### Caster bearing

Like the rear wheel, casters consist of wheel bearings to ensure smooth rolling. To check that the bearings are at a happy medium in tension, spin the caster wheels and the caster assembly, and push the caster side to side. Grinding and excessive play in the caster bearings are indicative of a problem.



#### Handrim

The handrims are rings connected to the rear wheel by bolts, and are used to propel the wheelchair. Most handrims are made out of plastic or metal (e.g., aluminum, steel), and may be coated in vinyl for extra grip. It is recommended to inspect your handrims monthly for wear, dents, cracks, or bends – they should be smooth all around. In addition, make sure that the hand rims are not loose. If loose, try tightening the bolts that connect the handrims to the wheel.



Inspect for wear.
 An example of a handrim with scratches.
 Inspect the tightness by pulling out on the hand rim.
 Tighten as necessary.<sup>21</sup>



#### Frame

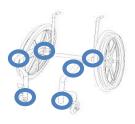


Wheelchair frames consist of a series of metal tubes that have been welded together. Each month, check the welds to make sure that the tubes are held together. Inspect the frame for cracks or fractures. In addition, wipe down the frame each month with a clean damp rag. A toothbrush may be used to remove more difficult dirt. Avoid using a hose, power washer, or washing your wheelchair in the shower as it may cause the bearings to rust.

- 3. Example of a cracked weld.22

#### **Nuts and Bolts**

There are many nuts and bolts used on a wheelchair to hold various parts together. Loose nuts and bolts on your wheelchair may not only lead to rattling noises, but may not hold the part correctly and may fall out. Check the nuts and bolts on your wheelchair, and tighten them if loose. Make sure not to over tighten the nut or bolt, as it could damage the part or increase wheeling resistance.



If loose..



Common sites of nuts and bolts on manual wheelchairs.23

#### Backrest

As the backrest is used to support your sitting posture and can impact your skin health, it is important to check that it is in good shape. To do so, check the upholstery for tears, wears, stretching, or metal parts that have poked through. If you have a rigid back, check that the backrest does not wiggle and is tightly







...Tightening hardware 24

secured. In addition, make sure that the backrest height is level. It is possible for a backrest bracket to become loose, resulting in one side of the backrest being higher than the other.

If you have an adjustable sling back, observe the tension of the backrest as it may stretch over time. Adjust the back as needed.

### Foot support

The foot support is often the first part of the wheelchair that comes into contact with obstacles. For example, it may be used to help open doors, act as bumpers, and may be scraped along the ground. As the foot support is used to help maintain posture, it is important to keep it intact. Inspect the footrest to ensure that it is not loose. If you have swiveling foot rests, ensure that they swing away with ease, and can latch back properly. Also be sure to check the footrests for wears on the pins, bolts, and bushing, and tighten these parts if necessary.



# What maintenance should be done for a power wheelchair?

Maintaining a power wheelchair may seem intimidating given the integration of electronics, but most activities are fairly simple. Below we discuss the tasks you should complete with your wheelchair.

# Daily

#### **Battery**

Properly charging your battery is important in maintaining its health. Do not charge the battery too frequently with little use, or let your battery completely die. If you are using your wheelchair every day, charge your batteries every night. Batteries should be charged for 8-12 hours, even though the charging lamp has gone off.



#### Plastic shrouds

Shrouds are the plastic coverings that protect the electronics and the battery of the wheelchair from dirt and moisture. To check them, make sure that they are present and intact. Try to jiggle the shrouds around to ensure they are not loose.



#### **Brakes**

The brakes are essential to safe use of your wheelchair. On a power wheelchair, the brakes are connected to the motor. When you drive, they automatically disengage, and when you stop, they automatically re-engage with an audible clicking sound. If you suspect something wrong with your brakes, try the following:

- 1. Turn down the speed of your wheelchair
- 2. Push the joystick forward and then stop. Upon stopping, you should hear a clicking sound. This indicates that your brakes are working.









# Weekly

#### Tire inflation, Cushion inspection

Similar to manual wheelchairs, pneumatic tires and cushions should be inspected on a weekly basis to optimize their performance. Refer to the tire inflation and cushion inspection instructions in the manual wheelchair maintenance section above.

#### Motor

The motor is an integral part of the wheelchair, as its job is to convert power from the battery into energy to move the chair. It is normal for the motor to make some noise when it is being used. Try to become accustomed to what your motor sounds like so you are able to detect any changes. Overtime, it is normal for the motor to become a bit louder; however, excessive noise may be indicative of an issue. If you notice any sounds that you are unable to recognize, contact your wheelchair provider.

#### Controller and joystick

The controller of a wheelchair often consists of a power button, a screen, and a joystick. It is the interface used to control the driving, speed, and positioning of your wheelchair. Before inspecting your controller, make sure that it is switched to off. There are two main aspects of inspecting the controller:

- 1. Check the joystick and the rubber connection between the joystick and the control for any cracks or wear. This protective covering acts to keep dust, dirt, and moisture out of the electronics. And so damage to the covering may eventually lead to failure of the control.
- 2. Check the wiring of the joystick. Ensure that none of the connecting cables are frayed or showing through the insulation.

# Monthly

### Cushion, cushion cover, and foot plates.

Cushions, cushion covers, and footplates should be maintained and inspected at least once a month. The maintenance and checking process for these items are similar to manual wheelchairs. For more information, refer to the section "What maintenance and checks should I do for my manual wheelchair?" above.

#### Tire

The treads on your tire play a key role in maintaining traction and maintaining the stability and maneuverability of the wheelchair. Some tires may have less tread than others; note how much tread your tire starts off with. Check the tire treads monthly to ensure that they are not worn.





#### Caster

The axles of the front caster wheels of the wheelchair are the lowest to the ground, and thus are susceptible to picking up hair, dust, lint, and dirt. Buildup on your axles can lead to premature wearing and increased rolling resistance. For example, hair wrapped around the caster wheel can lead to breakage. Using a pair of scissors, tweezers, a toothbrush, or pliers, remove debris from the caster.





#### Frame

Inspect the frame and weld points on the wheelchair and ensure there are no cracks. Make sure all fasteners are appropriately tight.

#### **Backrest**

The backrest of your wheelchair is important for support and your posture. Maintaining the backrest of a power wheelchair is similar to a manual wheelchair. Refer to the manual wheelchair section for further detail.

#### Wiring and electronics

There are many wires throughout a powered wheelchair that are essential to making the wheelchair move. To safeguard the use of your wheelchair, make sure that all of the wires are in place and free from dirt and corrosion. If you notice any exposed wires or corrosion on the wires, take it to a dealer. If wires are hanging out or are in the way of your day to day use, it may be beneficial to connect the wires to a support (e.g., arm rest, frame, etc) as shown below.







# What are common issues of manual wheelchair use?

# Wheel lock not locking wheels

If your wheelchair is still moving despite your wheel locks being on, first check to see if your wheels may be underinflated. Try inflating your tires to the recommended pressure. If the wheel locks are still ineffective, try adjusting the position of the wheel lock by loosening the bolts securing the clamp on the frame of the wheelchair. Slide the adjustment bar as required, and tighten up the bolts. If your brakes look like they are worn, contact your local wheelchair service provider for a replacement.

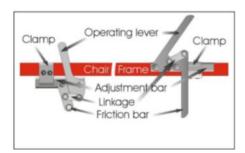


Diagram of the wheel locks and the bolts that can be adjusted.<sup>31</sup>



# Wheelchair keeps veering to one side

As you push your wheelchair, it should travel straight forward. However, your wheelchair may sometimes veer, or pull to one side, when you intend to go forward in a straight line. Before trying to resolve this issue, ensure that your chair is actually pulling one way, and that it isn't related to an uneven surface or unequal strength. To do this, propel your wheelchair forward as far as you can with one push. Note any deviations to a side. Turn around, and perform the same action in the opposite direction. This is to cancel out the effect of an uneven surface. If you have identified a pulling of your wheelchair in one direction, something is causing poor tracking. There are multiple reasons why your wheelchair may veer to one side when you are pushing.



One way to check tracking is by rolling through a puddle of water. Take note of the water trail made from the wheels. Are they parallel and straight?<sup>32</sup>

#### • Caster:

- o Vertical alignment of the caster may be off.
- o Caster fork may be misaligned.
- o Hair may be wrapped around one of the casters.

#### • Tire:

- o Check to ensure that the tire pressure on both sides are equal.
- o Make sure that axles are mounted symmetrically on the frame.

#### • Frame:

o Make sure the frame is sitting evenly. Check that the footplates are sitting at an equal height.

# What are some simple repairs I can do?

# Patching a flat inner tube

If you are using a wheelchair with air-filled tires, chances are you may encounter a flat tire. If you only have a patch kit on you, follow the instructions below on how to fix a tire with a patch kit. Depending on the extent of the damage done on your inner tube, a patch may suffice. Patch kits, tires, and inner tubes may be purchased from bicycle shops or wheelchair vendors.

- 1. Deflate the tire as much as possible.
- 2. Remove the inner tube from the tire. To do this, insert a tire lever under the edge of the tire above a spoke. Secure the hooked end of the tire lever around a spoke. Insert a second lever a few inches away from the first, and push down on it until that area of the tire flips over the rim. Slide this lever around the tire in a clockwise direction until the tire is removed.
- 3. Remove the inner tube under the tire.
- 4. Determine where the leak is by over inflating the tire and listening/feeling for the air escaping. If you are unable to successfully locate the leak, submerge the air-filled tire under water and watch for bubbles.
- 5. Once you have identified the hole, mark it with a pen or marker.
- 6. Use the sandpaper in the patch kit to sand the area around the hole. This will help the patch adhere to the tube better.



- 7. Let the air out and apply a thin layer of rubber cement over the hole. Make sure you spread the cement over an area large enough to encompass the patch. Wait for the cement to dry.
- 8. When the cement is dry, apply the patch firmly to the inner tube. Now we are ready to put the tire back together.
- 9. Inflate the tube until it holds its shape.
- 10. Find the valve and align it with the valve hole on the rim. Use your hands to knead the tire back onto the rim. You may need to use your tire levers to help put the last bit of the tire back onto the rim, but be careful not to pinch the inner tube.
- 11. Re-inflate the tube to the recommended value on the tire wall.

To replace an inner tube instead of patching it, skip steps 4-8.

# Fixing a leaky air cushion

If you notice a leak in your air cushion, it can be easily repaired with a patch. While ROHO cushions come with a patch, other brands may require you to order some from the manufacturer.

- 1. Determine where the leak is. To do so, inflate your cushion and submerge it underwater. Where you see bubbles is indicative of the leak spot.
- 2. Mark the hole by placing a toothpick into the hole.
- 3. Allow the cushion to completely dry by laying it out on a towel.
- 4. Clean the area around the hole using the alcohol wipe provided. Let it dry.
- 5. Peel the backing off of the patch and place it over the hole. Firmly press on the patch until there is a good seal.
- 6. Reinflate the cushion.

# The bottom line

Maintaining your wheelchair is important to its longevity and its performance. Completing various inspections and simple maintenance tasks on a regular basis is fairly simple, and can be done by yourself or a family, friend, or caregiver.

It is best to discuss all wheelchair modifications and big maintenance with your wheelchair provider should you find any major issues. This article is not intended to replace yearly professional wheelchair maintenance/tune ups.

For a list of included studies, please see the Reference List. For a review of what we mean by "strong", "moderate", and "weak" evidence, please see SCIRE Community Evidence Ratings.

# Related resources

iWheel "Wheelchair Maintenance Training" Available from: iwheel.ca/

SCIRE Community. "Powered Mobility Devices". Available from: https://community.scireproject.com/topic/powered-mobility/

SCIRE Community. "Manual Wheelchairs". Available from: https://community.scireproject.com/topic/manual-wheelchairs/



SCIRE Community. "Wheeled mobility video series". Available from: https://community.scireproject.com/videos/wheeled-mobility/

Model Center on Spinal Cord Injury. "Wheelchair Maintenance Training Program". Available from: upmc-sci.pitt.edu/node/924

Vancouver Coastal Health. "Wheelchair Maintenance Series". Available from: vch.ca/Documents/Equipment-Wheelchair-Maintenance-Series.pdf

# Reference list

Full reference list available from: https://community.scireproject.com/topic/wheelchair-maintenance/#reference-list Glossary terms available from: https://community.scireproject.com/topics/glossary/

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